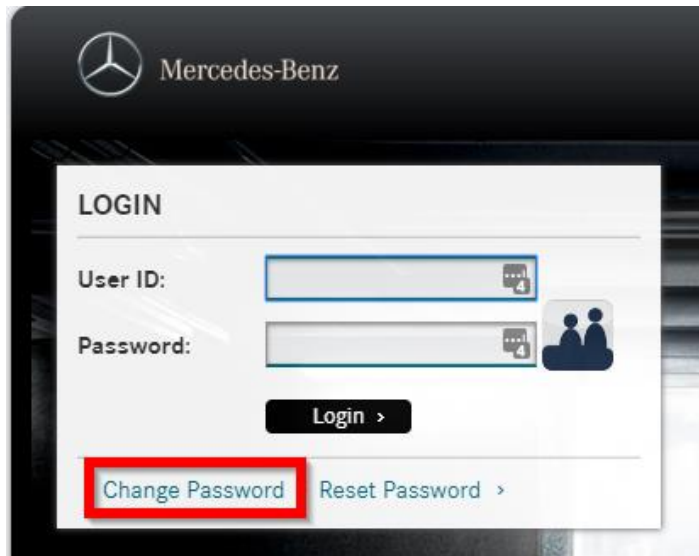


# Netstar Password Change or Reset

These instructions are for when you are prompted to change your Netstar password or if you need to reset your Netstar password. Netstar passwords need to be changed at least once every 90 days. The login menu for Netstar can be found at this link. <https://netstar5.mbusa.i.daimler.com>

## CHANGING NETSTAR PASSWORD

If you wish to change your Netstar password, please click **Change Password** on the login screen.



The following window will pop up. Insert your Netstar **Username**, your current **Password**, and enter the **Access Code**. If you have trouble reading the access code, you can request a new one underneath the Access Code field. Click **Next** when you are done.

**Reminder:** If you received a new password from the IT Department, your current password would be the one that they provided you.

A screenshot of the 'Credential Management' web application. The top navigation bar includes a user icon, the text 'Credential Management', and several menu items: 'Modify', 'Reset', 'Settings', 'Help', and a language dropdown set to 'English'. Below the navigation bar is the title 'Password - Modify'. A message reads: 'Please enter your user name, the password, and the displayed access code in order to change your password.' The form contains three input fields: 'User name' with the value 'D7RSHERL', 'Password' with masked characters, and 'Access code' with the value 'PX3P'. Below the 'Access code' field is a link with a refresh icon and the text 'New access code'. To the right of the form is a graphic of a textured document. At the bottom of the form is a blue 'Next >>' button.

You will then be prompted to create a new password. Please read the instructions at the bottom and meet the password requirements. Once you have created a new password that meets the minimum requirements, type the same password in the second field. If you have met all the requirements, you should see black checkmarks below. If you see any red checkmarks, then one of the rules has not been met. Please click **Next>>** when you are done.

## Password - Reset

Last password action: 19. Sep 2019

IT Help Desk Technician Ryan Sherly / User name: D7RSHERL

You will be logged off in 9 minutes

Please enter a **new password** now.

Please observe the rules given under "Password composition" and "Further password rules"!

Three of four requirements regarding the "Password composition" have to be fulfilled. Password requirements which have not been fulfilled are marked by **!**.

New password  **1**

Repeat the new password  **2**

**3** [Next >>](#)

| Password composition  | Further password rules   |
|---|--|
| 1 upper-case letter as a minimum <input checked="" type="checkbox"/>      | 10 characters as a minimum <input checked="" type="checkbox"/>             |
| 1 lower-case letter as a minimum <input checked="" type="checkbox"/>      | 25 characters as a maximum <input checked="" type="checkbox"/>             |
| 1 digit as a minimum <input checked="" type="checkbox"/>                  | No part of the user ID in the password <input checked="" type="checkbox"/> |
| 1 special character <input checked="" type="checkbox"/>                   | No umlauts in the password <input checked="" type="checkbox"/>             |
| -!#\$%&'()*+,-./:;=?_@>. as a minimum <input checked="" type="checkbox"/> | Password was correctly repeated <input checked="" type="checkbox"/>        |
|   | None of the last 12 passwords <input type="checkbox"/>                     |

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You will receive the following message when you successfully reset your password. Go back to <https://login.i.daimler.com> and login with the new password you created. Good job!!!

## Password - Reset

IT Help Desk Technician Ryan Sherly / User name: D7RSHERL

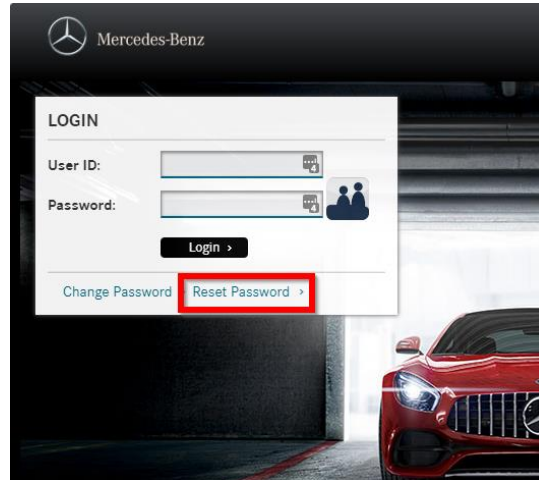
Your **Password** password has been reset successfully.

You can use the new password now. The password will be valid for **90 days**.

Credential Management v6.6 - A service of Daimler AG

## RESET NETSTAR PASSWORD

If you need to reset your Netstar password, please click the **Reset Password** link on the login page.



The following menu will pop up. Please enter your Netstar **Username** and enter the **Access code** provided. If you are having difficulty reading it, then you can request a new access code right below the access code field. Please click **Next>>** when you are done.

A screenshot of the 'Credential Management' 'Password - Reset' screen. At the top, there is a navigation bar with 'Credential Management', 'Modify', 'Reset', 'Settings', and 'Help'. Below this is the title 'Password - Reset'. A message says 'Please enter your user name and the displayed access code!'. There are two input fields: 'User name' with the value 'D7RSHERL' and 'Access code' with the value 'ET7L'. A 'New access code' link is below the access code field. A 'Next >>' button is at the bottom, highlighted with a red box. A red circle highlights a QR code on the right side of the screen. At the bottom, it says 'Credential Management v6.6 - A service of Daimler AG'.

You will then be asked to enter the answer for a security question. Please type in your answer and click **Next>>**. Remember that the answer is case sensitive. If you do not know the answer to your security question, then please email [support@motorwerks.com](mailto:support@motorwerks.com) and request a Netstar password reset.

### Password - Reset

A screenshot of the 'Password - Reset' screen showing a security question. At the top, it says 'IT Help Desk Technician Ryan Sherly / User name: D7RSHERL'. Below this is the message 'Please answer your personal passphrase question to reset your password!'. There are two input fields: 'Your personal passphrase' and 'Girlfriends first name'. The 'Your answer' field contains '.....' and is highlighted with a red box. A 'Next >>' button is at the bottom, highlighted with a red box. A 'I don't know the answer' link is also at the bottom. At the bottom, it says 'Credential Management v6.6 - A service of Daimler AG'.

You will then be prompted to create a new password. Please read the instructions at the bottom to meet the password requirements. Once you have created a new password, that meets the minimum requirements, type the same password in the second field. If you have met all the requirements, you should see black checkmarks below. If you see any red checkmarks, then one of the rules has not been met. Please click **Next>>** when you are done.

## Password - Reset

Last password action: 19. Sep 2019

IT Help Desk Technician Ryan Sherly / User name: D7RSHERL

You will be logged off in 9 minutes

Please enter a **new password** now.

Please observe the rules given under "Password composition" and "Further password rules"!

Three of four requirements regarding the "Password composition" have to be fulfilled. Password requirements which have not been fulfilled are marked by **!**.

New password  **1**

Repeat the new password  **2**

**3** [Next >>](#)

| Password composition   | Further password rules   |   |
|--|--|---|
| 1 upper-case letter as a minimum <input checked="" type="checkbox"/> | 10 characters as a minimum <input checked="" type="checkbox"/>             | Password was correctly repeated <input checked="" type="checkbox"/> |
| 1 lower-case letter as a minimum <input checked="" type="checkbox"/> | 25 characters as a maximum <input checked="" type="checkbox"/>             | None of the last 12 passwords <input type="checkbox"/>              |
| 1 digit as a minimum <input checked="" type="checkbox"/>             | No part of the user ID in the password <input checked="" type="checkbox"/> | No umlauts in the password <input checked="" type="checkbox"/>      |
| 1 special character <input checked="" type="checkbox"/>              |  |   |
| !#\$%&()*+,:;=?_@>. as a minimum <input checked="" type="checkbox"/> |  |   |

Credential Management v6.6 - A service of Daimler AG

You will receive the following message when you successfully reset your password. Go back to <https://login.i.daimler.com> and login with the new password you created. Good job!!!

## Password - Reset

IT Help Desk Technician Ryan Sherly / User name: D7RSHERL

Your **Password** password has been reset successfully.

You can use the new password now. The password will be valid for **90 days**.

Credential Management v6.6 - A service of Daimler AG